

Intelligent Refurbishment

SINCE 1938

in partnership with

BY HAND

Date: 12th APRIL 2022

Dear Resident

Re: Drainage Works, Nelson Square, Vaughan House

As part of our scheduled works to Vaughan House, Standage & Co have been instructed to carry out various drainage works on behalf of Southwark council. These works consist of clearing rainwater pipes and soil pipes.

We will be commencing drainage survey works to your block from the 19th April 2022. Following on from the surveys being carried out, we will be contacting any affected residents for access and informing them of any works which are required. If works are required to a soil pipe which serves your property there may be a temporary period of time where you will not be able to let any water /waste material run through the soil pipes whilst the works are completed.

We will always use best endeavours to limit any water ingress in to residents' properties but there is a possibility the pipes are in poor condition and water may penetrate in to properties. Any damage caused by water ingress will be repaired.

If you notice any leaks into your property during the cleaning of the pipes, please can you contact Sean Dubbuisson (Resident Liaison Officer) as quickly as possible on:

Tel: 07494173925, Email: <u>sdubbuisson@standage.co.uk</u>

or Steve Whelan (Site Manager) Tel: 07399 598371 Email:swhelan@standage.co.uk to inform us of any problems.

If you have any questions or queries regarding these works please do not hesitate to contact our site team on the detail above or pop into our office based at the rear of Rowland Hill House.

Thank you in advance for your co-operation whilst these necessary works are being carried out.

Yours faithfully

Standage Site Team

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